GIMP Help Site Testing

You will be testing the functionality and usability of my prototype help site for GIMP. The website is split up unto three different sections: tutorials, shortcuts and hints and tips. These three sections provide you with different helpful resources. To start off with I have prepared a short list of tasks that I want you to carryout, after completing all tasks, you may fill out a questionnaire on your user experience and also any feedback that you feel is necessary.

Usability Test Tasks

All tasks should be completed before filling out the provided questionnaire.

|  |  |
| --- | --- |
| **Task No.** | **Task** |
| 1. | Find where you can download GIMP. |
| 2. | What is GIMP? Find where you can learn about this. |
| 3. | Find the importing an image tutorial. |
| 4. | Find the home button and return to the homepage. |
| 5. | Find the image section and change the images. |
| 6. | Find all GIMP shortcuts. |
| 7. | What can GIMP be used for? Find where you can learn about this. |
| 8. | How many levels of difficulties are currently shown on the website? Find where you can see this. |
| 9. | Find the official tutorials made by GIMP. |
| 10. | Find and watch a video. |

Questionnaire and Feedback

Please fill out the questionnaire and any feedback after completing the tasks above. If you selected **No** for any answers, please explain why in the feedback section.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Question No.** | **Question** | **Yes** | **No** | **Feedback** |
| 1. | Were you able to find the link and access the external page for downloading GIMP in task 1? |  |  |  |
| 2. | Did you find it easy to find external links to other web pages? |  |  |  |
| 3. | Did you find out what GIMP is in task two? |  |  |  |
| 4. | Were you able to find to import an image in task three? |  |  |  |
| 5. | Was the tutorial clear and easy to understand? |  |  |  |
| 6. | Do you like the layout and the colour scheme of the website?  Please explain your answer in the feedback section. |  |  |  |
| 7. | Is the site easy to navigate? |  |  |  |
| 8. | Did you find the home button in task 4? And how easy/hard was it to find? |  |  |  |
| 9. | Were you able to navigate to the shortcuts page in task 6? |  |  |  |
| 10. | Did you find out what GIMP in used for and where it’s located in the site in task 7? |  |  |  |
| 11. | Did you find out how many difficulties are available in task 8?  If you did, how many is there? |  |  |  |
| 12. | Were you able to fins and access the tutorials in task 9? |  |  |  |
| 13. | Were you able to find and watch the video in task 10? |  |  |  |
| 14. | Did you encounter any bugs or issues while carrying out the tasks? |  |  |  |
| 15. | Is there anything that you particularly like about the website? |  |  |  |
| 16. | Is there anything that particularly don’t like about the website? |  |  |  |
| 17. | What changes or improvements would you make the website? |  |  |  |

On a scale of 1 (bad) to 10 (good), what would you rate my website overall?

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |
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